

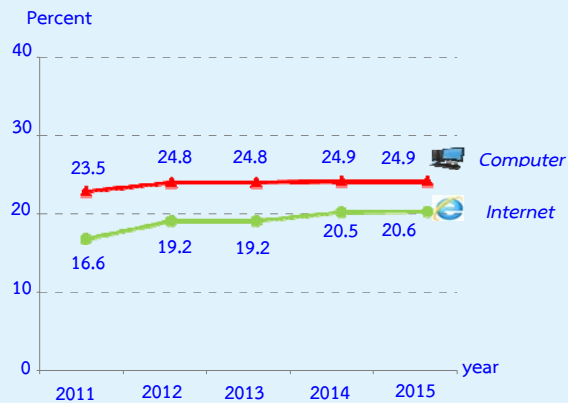
EXECUTIVE SUMMARY

The results illustrated the establishments' operation as follows.

1) General information of establishments

There were 2.2 million establishments in the Whole Kingdom, Considering by the business operation, the highest proportion of establishments were engaged in business trade and services activity. Considering by size of establishment, it was found that most of establishments were small size. For this reason, the use of computers and the Internet is not very high and tend to increase slightly. (Figure 1)

Figure 1 Percentage of Establishments Using Computer and Internet in 2011 - 2015



2) Use of Computer



About 24.9 percent of establishments used Computer.

There were 2.1 million computers, or 3.9 units for an establishment, on the average. And there were 2.0 million staff who used computers for their normal

work routines or 3.6 staff for an establishment, on the average. (Table 1)

Table 1 Number of Computers and average computers per establishment by Size of Establishment

Size of Establishment (Number of person)	Number of Computers	Computer per establishment
Total	2,132,150	3.9
1-9	1,016,749	2.1
10-15	112,051	3.8
16-25	85,456	5.5
26-30	27,820	8.0
31-50	97,383	10.9
51-200	305,835	24.6
More than 200	486,856	136.4

3) Use of Internet



About 20.6 percent of establishments used the Internet.

About 1.6 million staff or average 3.6 staff per establishment used internet in their normal work routines (at least once a week). The top 3 main purposes of an internet access were as follows.

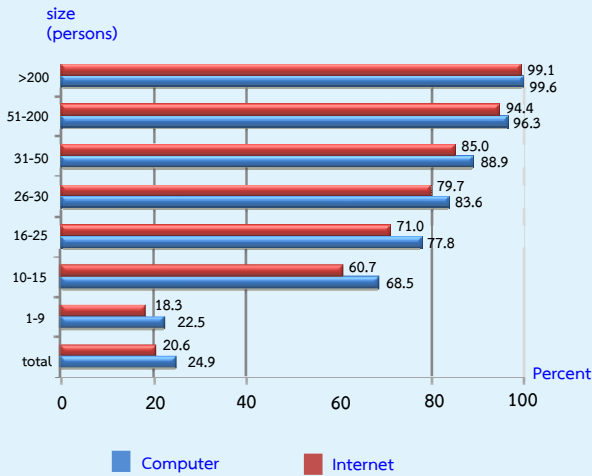
Getting information about good or services 79.8 %

Getting information from government organizations 73.7%

Sending or receiving e-mail 33.1%

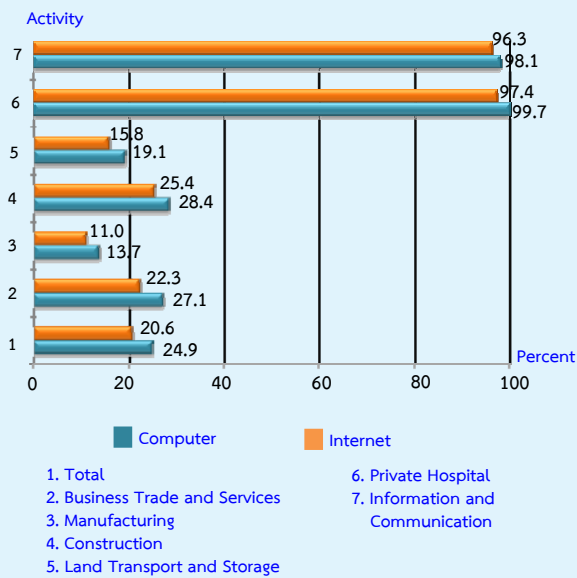
The use of computers and the Internet depended on the size of the establishment. Especially, large establishment used computers and the Internet rather highly. (Figure 2)

Figure 2 Percentage of Establishments Using Computer and Internet by Size of Establishment



The highest proportion of using computer and internet engaged in private hospital activities. The lowest proportion engaged in activities of Manufacturing. (Figure 3)

Figure 3 Percentage of Establishments with Using Computer and Internet by Economic Activity



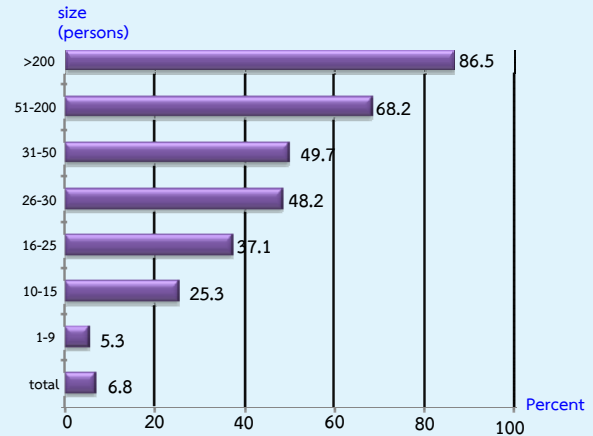
4) Use of Website



About 6.8 percent of establishments used Website.

It is noticed that 72.9 percent of establishments had their own website, about 24.2 percent used other web portals, a small proportion of about 2.9 percent had the website on both ways. For the use of Website depended on the size of the establishment. (Figure 4)

Figure 4 Percentage of Establishments Using Website by Size of Establishment



5) Purchasing/Selling via internet

The results of the survey showed that there was a small proportion (3.1 percent) of establishments purchasing via internet and about 1.9 percent selling via internet. (Figure 5)

Figure 5 Percentage of Establishments purchasing and selling via Internet by Economic Activity

